

THE FOLLOWING REGISTRATION TERMS AND CONDITIONS APPLY

REGARDING INTERNET REGISTRATIONS

1. Individuals or groups may register for Internet access. Organizations may register for group access without presenting specific registrant names. In such instances the registering organization will be presented a series of user names and passwords to distribute to participants.
2. Each registrant will receive a user name and password for access. Registrants will be able to change their user names and passwords and manage their accounts.
3. Internet registrants will enjoy six (6) months access from date of issuance of user name and password.
4. Only one user (per user name and password) may view or access archived conference. It is not permissible to share user name and password with third parties. Should Internet registrants choose to access post conference content via Flash Drive, this individual use limitation applies. It is not permissible to share alternative media with third parties.
5. User name and password use will be monitored to assure compliance.
6. Each Internet registration is subject to a "bandwidth" or capacity use cap of 5 gb per user per month. When this capacity use cap is hit, the registration lapses. Said registration will be again made available at the start of the next month so long as the registration period has not lapsed and is subject to the same capacity cap.
7. For Webcast registrants there will be no refunds for cancellations. Please call the Conference Office at 800-503-7630 or 206-452-5516 for further information.

REGARDING ONSITE REGISTRATION, CANCELLATIONS AND SUBSTITUTIONS

1. For onsite group registrations, full registration and credit card information is required for each registrant. List all members of groups registering concurrently on fax or scanned cover sheet.
2. For onsite registrants there will be no refunds for "no-shows" or for cancellations. You may send a substitute or switch to the Webcast option. Please call the Conference Office at 800-503-7630 or 206-452-5516 for further information.

METHOD OF PAYMENT FOR TUITION

Make payment to Health Care Conference Administrators LLC by check, MasterCard, Visa or American Express. Credit card charges will be listed on your statement as payment to Health-Care (HC) Conf LLC. Checks or money orders should be made payable to Health Care Conference Administrators LLC. A \$30 fee will be charged on any returned checks.

REGISTRATION OPTIONS

Registration may be made online or via mail, fax or scan.

You may register through either of the following:

- Online at www.QualityColloquium.com.
 - Fax/Mail/Email using this printed registration form. Mail the completed form with payment to the Conference registrar at 22529 39th Ave. SE, Bothell, WA 98021, or fax the completed form to 206-319-5303, or scan and email the completed form to registration@hconferences.com. Checks or money orders should be made payable to Health Care Conference Administrators LLC. The following credit cards are accepted: American Express, Visa or MasterCard. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC.
- For registrants awaiting company check or money order, a credit card number must be given to hold registration. If payment is not received by seven days prior to the Colloquium, credit card payment will be processed.

TAX DEDUCTIBILITY

Expenses of training including tuition, travel, lodging and meals, incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor.
Federal Tax ID: 91-1892021.

INTELLECTUAL PROPERTY POLICY

Unauthorized sharing of Colloquium content via Internet access through the sharing of user names and passwords or via alternative media (Flash Drive) through the sharing of said media is restricted by law and may subject the copyright infringer to substantial civil damages. The Colloquium aggressively pursues copyright infringers. If a registrant needs the ability to share Colloquium content within his or her organization, multiple Colloquium registrations are available at discounted rates.

The Colloquium will pay a reward for information regarding unauthorized sharing of Colloquium content. The reward will be one quarter (25%) of any recovery resulting from a copyright infringement (less legal fees and other expenses related to the recovery) up to a maximum reward payment of \$25,000. The payment will be made to the individual or individuals who in the opinion of our legal counsel first provided the factual information, which was necessary for the recovery. If you have knowledge regarding the unauthorized Colloquium content sharing, contact the Colloquium registration office.

QUALITY COLLOQUIUM CONTINUING EDUCATION CREDITS

ACCME Accreditation Statement

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Institute for the Advancement of Human Behavior (IAHB) and Health Care Conference Administrator (dba GHC, LLC Healthcare). The IAHB is accredited by the ACCME to provide continuing medical education for physicians.

Credit Designation Statement

The IAHB designates this live activity for a maximum of 18 AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

CME credit is available for all onsite and online attendees.

NASBA

Health Care Conference Administrators, LLC (dba GHC, LLC Healthcare) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.learningmarket.org. A recommended maximum of 20.0 credits based on a 50-minute hour will be granted for the entire learning activity. This program addresses topics that are of a current concern in the healthcare quality and patient safety environment. This is an update, group-live activity. For more information regarding administrative policies such as complaints or refunds, call 425-233-5075 or email pjgrant@ehcca.com.

POSTCONFERENCE APPLICATION FOR CREDIT

ABQAUROP

ABQAUROP Diplomates who would like to utilize CE credits received from an accredited provider other than ABQAUROP must complete and return this form with the required documentation and fees: www.abqaurp.org/pdf/recert-app.pdf. The Colloquium will issue a certificate of attendance to be submitted in conjunction with the ABQAUROP form.

CERTIFICATE OF ATTENDANCE

Onsite attendees can also request a Certificate of Attendance which they can file with appropriate entities for credit, and webcast attendees can request a Webcast Certificate of Attendance on which they can certify the number of hours they watched and can file with appropriate entities for credit.

CANCELLATIONS/SUBSTITUTIONS

No refunds will be given for "no-shows" or for cancellations of either webcast or onsite registrations. You may send a substitute or transfer your onsite registration to a webcast registration. For more information, please call the Conference Office at 800-503-7630 or 206-452-5516.

REGISTRATION BINDING AGREEMENT

Registration (whether online or by this form) constitutes a contract and all of these terms and conditions are binding on the parties. In particular, these terms and conditions shall apply in the case of any credit/debit card dispute.

GENERAL TERMS AND CONDITIONS

Program subject to cancellation or change. If the program is cancelled the only liability of the Colloquium will be to refund the registration fee paid. The Colloquium shall have no liability regarding travel or other costs. Registration form submitted via fax, mail, email or online constitutes binding agreement between the parties.

FOR FURTHER INFORMATION

Call 800-503-7630 (Continental US, Alaska and Hawaii only) or 206-452-5516, send e-mail to registration@hconferences.com, or visit our website at www.QualityColloquium.com.

HOW TO REGISTER: Fully complete the form on page 2; also complete the section below if applicable (one form per registrant, photocopies acceptable). Payment must accompany each registration (U.S. funds, payable to Health Care Conference Administrators, LLC).

ONLINE: Secure online registration at www.QualityColloquium.com.

FAX: 206-319-5303 (include credit card information with registration)

MAIL: Conference Office, 22529 39th Ave SE, Bothell, WA 98021

FOR REGISTRATION QUESTIONS:

PHONE: 800-503-7630 (Continental US, Alaska and Hawaii only) or

206-452-5516, Monday-Friday, 7 AM - 5 PM PST

E-MAIL: registration@hconferences.com

SPECIAL PACKAGE DISCOUNT FOR QUALITY AND PATIENT SAFETY CERTIFICATE PROGRAMS

The Quality Colloquium is offering two Quality and Patient Safety Certificate Programs. Participants may select either Introduction to Quality and Patient Safety or New Horizons for Responding to Medical Injury: Communication, Learning, and Resolution.

To qualify for these programs you must register for a preconference workshop, the Colloquium and the program exam. The programs includes preconference readings and questions and a post conference online examination. Program registrants also receive access to the Colloquium

webcast archive for 6 months following the event.

The following special package registration offers a \$300 discount to onsite registrants who wish to add the Certificate program to their Colloquium experience. The package price includes all of the above described elements of the program. Webcast registrants automatically get the Certificate program as part of their registration fee.

STANDARD RATE:

- | | |
|---|---------|
| <input type="checkbox"/> Through Friday, July 5, 2013* | \$1,985 |
| <input type="checkbox"/> Through Friday, August 9, 2013** | \$2,385 |
| <input type="checkbox"/> After Friday, August 9, 2013 | \$2,785 |

SPECIAL PROVIDER RATE***:

- | | |
|---|---------|
| <input type="checkbox"/> Through Friday, July 5, 2013* | \$1,785 |
| <input type="checkbox"/> Through Friday, August 9, 2013** | \$2,085 |
| <input type="checkbox"/> After Friday, August 9, 2013 | \$2,385 |

ACADEMIC/GOVERNMENT/CLINIC RATE****:

- | | |
|---|---------|
| <input type="checkbox"/> Through Friday, July 5, 2013* | \$1,385 |
| <input type="checkbox"/> Through Friday, August 9, 2013** | \$1,585 |
| <input type="checkbox"/> After Friday, August 9, 2013 | \$1,785 |

QUALITY COLLOQUIUM • WASHINGTON, DC EDITION

COMPLETE THE FOLLOWING. PLEASE PRINT CLEARLY:

NAME _____
 SIGNATURE OF REGISTRANT - REQUIRED _____
 JOB TITLE _____

ORGANIZATION _____
 ADDRESS _____
 CITY/STATE/ZIP _____
 TELEPHONE _____
 E-MAIL _____
 Special Needs (Dietary or Physical)

ONSITE CONFERENCE ATTENDANCE

Onsite conference registration includes onsite attendance, professional networking, and live interaction with the faculty, plus a conference materials Data-DVD.

PRECONFERENCE BOOT CAMPS Wednesday, September 18 (Choose one only — a precon is required for the Patient Quality and Safety Certificate Program) \$ 495

- Precon I: Introduction to Quality and Patient Safety
- Precon II: New Horizons for Responding to Medical Injury: Communication, Learning, and Resolution

CONFERENCE – STANDARD RATE (Does not include Preconference):

- Through Friday, July 5, 2013* \$1,195
- Through Friday, August 9, 2013** \$1,595
- After Friday, August 9, 2013 \$1,995

SPECIAL PROVIDER RATE**** (Does not include Preconference):

- Through Friday, July 5, 2013* \$ 995
- Through Friday, August 9, 2013** \$1,295
- After Friday, August 9, 2013 \$1,595

SPECIAL ACADEMIC/GOVERNMENT/CLINIC RATE****

(Does not include Preconference):

- Through Friday, July 5, 2013* \$ 595
- Through Friday, August 9, 2013** \$ 795
- After Friday, August 9, 2013 \$ 995

QUALITY AND SAFETY CERTIFICATE PROGRAM (Includes preconference readings and questions, post conference online examination, and certificate. Requires preconference and conference registration.) \$ 595

- Introduction to Quality and Patient Safety
- New Horizons for Responding to Medical Injury: Communication, Learning, and Resolution

GROUP REGISTRATION DISCOUNT (Does not include Preconference):

Three or more registrations submitted from the same organization at the same time receive the following discounted rates for conference registration only. To qualify, all registrations must be submitted simultaneously:

- Through Friday, July 5, 2013* \$ 795
- Through Friday, August 9, 2013** \$1,095
- After Friday, August 9, 2013 \$1,395

CONFERENCE ELECTRONIC MEDIA:

Onsite Attendees — Following the Colloquium, the video and presentations are made available in the following formats. To take advantage of the discounted prices below, you must reserve media WITH your Colloquium registration:

- Flash Drive (\$99 + \$15 shipping) \$ 114
- 6 months' access on Web \$ 99

SPECIAL SUBSCRIPTION OFFER FOR BOTH ONSITE AND ONLINE ATTENDEES:

You can purchase an annual subscription to *Accountable Care News*, *Health Insurance Marketplace News*, *Medical Home News*, *Predictive Modeling News* or *Readmissions News* for only \$295 (regular rate \$468) when ordered with your conference registration.

- Accountable Care News \$ 295
- Health Insurance Marketplace News \$ 295
- Predictive Modeling News \$ 295
- Medical Home News \$ 295
- Readmissions News \$ 295

SELECT YOUR TRACK (Select one)

- Thursday, September 19, 1:00 pm
- Track I: Capabilities for Health Reform and Performance Excellence
 - Track II: Human Factors Engineering and Innovation Applications in Quality and Safety Performance Excellence
 - Track III: Best Practices in Patient Safety and Quality
 - Track IV: Teaching for Quality

SELECT YOUR MINI SUMMIT (Select one)

- Friday, September 20, 10:45 am
- MS I: Challenges of Effective Governance in the Changing Healthcare Environment
 - MS II: The Role of Medications in Achieving Quality and Bundled Payment Environment
 - MS III: Scholarship of Quality and Safety

* This price reflects a discount for registration and payment received through Friday, July 5, 2013.

** This price reflects a discount for registration and payment received through Friday, August 9, 2013.

*** Provider is a hospital, Long Term Care, home health, physician, or hospice organization or its association.

**** For the purpose of qualifying for a discounted rate: (1) "academic" shall apply to individuals who are full time teaching staff or full time students at an academic institution (i.e., a faculty member at a medical school or hospital residency program who also sees patients is a provider, not an academic); (2) "government" shall apply to individuals who are full time employees of federal, state or local regulatory agencies (i.e., a State university health system or local public hospital is a provider, not government); and (3) "clinic" shall apply to individuals who are full time employees of a Federally Qualified Health Center or safety net clinic. This rate does not include the Preconference for onsite attendees.

WEBCAST CONFERENCE ATTENDANCE

All webcast registrants are automatically registered for ALL Colloquium events — the preconference boot camp, the conference, and the Quality and Safety Certificate Program. Webcast conference registration includes the live Internet feed from the Colloquium, plus six months of continued archived webcast access, available 24/7.

INDIVIDUAL REGISTRATION (Includes the preconference, full conference, and Quality and Patient Safety Certificate Program):

- Through Friday, July 5, 2013* \$ 795
- Through Friday, August 9, 2013** \$1,095
- After Friday, August 9, 2013 \$1,395

SPECIAL ACADEMIC/GOVERNMENT/CLINIC RATE**:**

- Through Friday, July 5, 2013* \$ 495
- Through Friday, August 9, 2013** \$ 595
- After Friday, August 9, 2013 \$ 695

GROUP REGISTRATION:

Group registration offers the substantial volume discounts set forth below.

All webcast group registrants are enrolled in the preconference, conference and Quality and Safety Certificate Program.

Group registration offers the possibility of implementing an online Quality and Safety Certificate Program. Group registration permits the organizational knowledge coordinator either to share conference access with colleagues or to assign and track employee conference participation. Certificate of successful completion of online post conference examination evidences mastery of conference body of knowledge.

- Conference Access: 5 or more \$595 each 20 or more \$395 each
 10 or more \$495 each 40 or more \$295 each

See INTELLECTUAL PROPERTY POLICY, page 1.

CONFERENCE ELECTRONIC MEDIA:

Webcast attendees — Following the Colloquium, the video and presentations are made available on a flash drive. To take advantage of the discounted price below, you must reserve media WITH your Colloquium registration:

- Flash Drive (\$99 + \$15 shipping) \$ 114

(All Webcast attendees automatically receive 6 months access on web.)

PAYMENT

Discount Code:

TOTAL FOR ALL OPTIONS, ONSITE OR WEBCAST:

Please enclose payment with your registration and return it to the Registrar at Quality Colloquium, 22529 39th Ave SE, Bothell, WA 98021, or fax your credit card payment to 206-319-5303.

You may also register online at www.QualityColloquium.com.

- Check/money order enclosed (payable to Health Care Conference Administrators LLC)
- Payment by credit card: American Express Visa Mastercard

If a credit card number is being given to hold registration only until such time as a check is received it must be so noted. If payment is not received by seven days prior to the Colloquium, the credit card payment will be processed. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC.

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ACCOUNT # _____
 EXPIRATION DATE _____ SECURITY CODE _____
 NAME OF CARDHOLDER _____
 SIGNATURE OF CARDHOLDER _____